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| **WEDNESDAY 20 NOVEMBER 2024** |
| **0900 – 1200 Registration**  |
| **Breakout rooms 1, 2 and 3** |
| Pre-Conference Workshop 1 Gambling Assessment, Treatment, and Beyond**Jane Oakes****Pre-Conference Workshop 2** Preventing and Mitigating Gambling Harm in Venues: A Practical Approach**Jay Robinson****Pre-Conference Focus Group Testing – University of Sydney****Discussion and feedback to inform the development of a digital tool to assist consumers in making informed decisions about their gambling****Sally Gainsbury (Dilushi Chandrakumar, Simone Rodda, Louise Thornton)** |
| **1215 – 1300 LUNCH**  |
| **Main plenary room** |
| **Conference Opening: 1315-1500**Opening Address Victoria Thompson - Deputy Director-General, Commissioner for Fair Trading, and Commissioner for Liquor and GamingWelcome to Country **Plenary Session 1: Conference Opening** How government, industry and help services can use Lived Experience to minimise gambling harm – How to develop Lived Experience programs**Colin Edwards** |
| **1500 -1530 Afternoon Tea** |

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| **WEDNESDAY 20 NOVEMBER 2024** |
| **Room:1 Chair Leigh Barrett** | **Room:2 Chair Colin Edwards** | **Room:3 Chair Fong Ung** |
| **1530 – 1700 Concurrent Session 1A****Topic for presentations**  **Alternative interventions to gambling harm**1. Integrated Approaches to Treating Gambling Disorders: Case Studies from Bali Calm Rehab**Jane Oakes**2.Complementary interventions for gambling harm - Exercise, diet and sleep as lifestyle interventions to improve health and wellbeing in people affected by gambling harm**Sarah Hare**3. Opening the Dialogue: A framework to understand how professionals talk about gambling with clients in healthcare and social assistance settings**Sally Gainsbury** | **1530 – 1700 Concurrent Session 1B****Topic for presentations** **Lived experience of gambling harm**1. Recovery is an ongoing process of understanding myself”: Exploring the journey of recovering from gambling harm and identifying internal / external resources to maintain recovery**Noemi Tari-Keresztes, Ms Noelene Armstrong**2. When Gambling Harm Makes You Stronger.**Otila Osborne****3.**“Gambling is a waste of money that you don't have in the first place”: understanding the lived experience of gambling among multicultural communities in the Northern Territory.**Himanshu Gupta** | **1530 – 1700 Concurrent Session 1C****Topic for presentations****Multicultural approaches to gambling harm**1.Japanese gamblers’ motivators and barriers to help-seeking**Hanako Murase**2. Let’s make access to gambling help a reality in every language and culture. **Memoona Rafique, Enaam Oudih**3. Strategy offering to reduce gambling harm that works well in a Chinese group in Adelaide**Fong Ung** |
| **18:00 – 20:00 WELCOME COCKTAIL PARTY**  |

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| **THURSDAY MORNING 21 NOVEMBER 2024** |
| **0800 – 1700 Registration**  |
| **Plenary Session 2: Main plenary room****0900 – 1030 Keynote Address – How government, industry and help services can use collective action in the ‘global village’ - Judith Glynn** |
| **1030 – 1100 Morning Tea**  |
| **Room:1 Chair Sarah Hare** | **Room:2 Chair Paul Delfabbro** | **Room:3 Chair Peter Ter Wearme** |
| **1100 – 1230 Concurrent Session 2A** **Topic for presentations** **Casinos - culture, risks and recent reforms**1 & 2. Casino gambling reform session – Progress made by leading casinos in governance reforms (60 minutes)**Peter Ter Weeme and Jamie Wiebe**1& 2. (cont’d) **Peter Ter Weeme and Jamie Wiebe**3. How an Enabling Culture Fuels Desired Safer Gambling Outcomes **Peter Ter Weeme** | **1100 – 1230 Concurrent Session 2B** **Topic for presentations****Low risk gambling products - key issues**1.What does the evidence show about the risks associated with lottery products?**Paul Delfabbro** 2. Managing the risk around lower harm products. **Lee Langeveld**3.Identifying optimal low-risk guidelines for online wagering in Australia**Robert Heirene** | **1100 – 1230 Concurrent Session 2C****Topic for presentations****Treatment and early intervention of gambling harm**1.Case Study Demonstration of the Potential Acceptability and Effectiveness of a Novel Telehealth Treatment for People Experiencing Gambling Harm**Jane Oakes**2.Chasing our Losses: The Introduction of an Interactive Voice Response (IVR) to Improve Gambling Helpline Answer Rates.  **Deb Bunting, Lea-Anne Meehan**3. The Role of Stigma, Label Identification, and Problem Recognition on Problem Gambling Help-Seeking and Recovery Outcomes**Tyler McGinlay** |
| **1230 – 1330 Lunch**  |

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| **THURSDAY EARLY AFTERNOON 21st NOVEMBER 2024**  |
| **1330- 1500: Room: (Moderator:)**  |
| **Room: 1 Chair Aaron Kenney** | **Room: 2 Chair Rob Heirene** | **Room 3 Chair: Sally Gainsbury** |
| **1330 – 1500 Concurrent Session 3A****Topic for presentations** **Insights relating to cashless gambling**1. Understanding Continuous Play: Who Plays Longer Sessions and Why Do They Take Fewer Breaks?**Tracy Schrans**2. Unlocking the Full Potential of Real-World Player Data for Regulatory Oversight **Tracy Schrans****3.** What do people think about cashless gambling and who will likely use it? Insights from a large EGM venue **Maggie Lockwood, Teejay Santos, Dr Dilushi Chandrakumar, Dr Robert Heirene, Prof Sally Gainsbury** | **1330 – 1500 Concurrent Session 3B****Topic for presentations** **Key issues in gambling**1. Why Losing Persists? Simplifying Unfair Game Design **Adrian Ienna and Paul Thompson**2&3. The Club chaplain model - Providing a safe space in clubs for individuals to share their concerns**Vjorn Bradow and Andrew Zurcas** | **1330 – 1500 Concurrent Session 3C****Topic for presentations** **Policy options to prevent gambling harm** 1. Gambling loss limits and affordability checks – What are some options for Australia to prevent gambling harm?**Sarah Hare**2. Measuring gambling harm from an ISO 31000 perspective**Leigh Barrett**3. Fairfield City Council (NSW) – Gambling Harm Reduction Policy 2023**Peter Hope** |
| **1500 – 1530 Afternoon Tea** |

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| **THURSDAY LATE AFTERNOON 21st NOVEMBER 2024**  |
| **Room: 1 Chair Vjorn Bradow** | **Room: 2 Chair Peter Hope** | **Room:3 Chair** **David McAnalen** |
| **1530 – 1700 Concurrent Session 4A** **Topic for presentations:** **Policy and regulatory considerations**1&2 From Paper to Policy: Navigating the Challenges of Translating Research into Policy and Practice (60 Minutes) **Monique Bielanowski, Sonja Bauer, Daniel Nipperess, Linda Woo**1&2. Cont’d3. When and How Should A Bookmaker Intervene? Examination of "Red Flag" Behaviours Under the Northern Territory Regulatory Framework**Alexander Norrish** | **1530 – 1700 Concurrent Session 4B** **Topic for presentations:** **Financial impacts of gambling**1.Make Decision, Keep Decision: Exploring the Intersection of Financial Well-Being, Decision-Making, and Gambling Behaviour in Regular Gamblers**Gary Fahey**2. Betting on the House: The Impact of Gambling on Homeownership in Australia**Lisa Farrell**3. They didn't Play, they shouldn't pay - Family harm from gambling is a problem we can solve**Judith Glynn** | **1530 – 1700 Concurrent Session 4C** **Topic for presentations:** **Insights on gambler behaviour**1. Identifying the prevalence of online gambling in Australia using Google trends**Jasmina Ilicic and Stacey Brennan**2. Shedding Light on Gambling: How Ambient Lighting Shapes Risk and Spending**Jasmina Ilicic and Stacey Brennan**3. Werther or Papageno effects arising from “suicide” themed search engine optimisation for online casinos**James G. Phillips** |
| **1730 – 1830 ANNUAL GENERAL MEETING**  | **Room: 3****Sign in table:**  |

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| **FRIDAY MORNING 22ND NOVEMBER** |

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| **0800 – 1100 Registration**  |
| **Room:**  |
| **Plenary Session 3: Michael Walker Memorial Lecture**0900-0915 0915 – 1030 **Panel Discussion – 25 years since the first Australian Productivity Commission Report** |
| **1030 – 1100 Morning Tea**  |
| **Room 1 Chair Sarah Hare** | **Room 2 Vjorn Bradow** | **Room 3 Chair Kate Roberts** |
| **1100 – 12.30 Concurrent Session 5A** **Topic for presentations:** **Legal and forensic issues relating to gambling**1. Gambling experience within NSW correction centres: A 25-year justice health perspective - an opportunity for change **Peter K Thompson**2. Hedge your bets: Design, implementation, and evaluation of an online gambling harm reduction program for forensic populations**Jami Albright-Tolman**3. What happens when a gambler sues the Casino?**Richard Brading** | **1100 – 12.30 Concurrent Session 5B** **Topic for presentations:****Training and capacity building to respond to gambling harm**1. Gambling Help – Helping industry**Heather Talbott and David McAnalen**2. Empowering the front line - A review of industry staff training requirements in South Australia**Natasha Neame**3. Club Safe and Gaming Care – A South Australian Initiative**Peter Apostolopoulos and Adam Moore** | **1100 – 12.30 Concurrent Session 5C** **Topic for presentations:** **Key issues in the prevention and treatment of gambling harm**1. Alcohol and other drug moderators of the relationship between negative emotional states, emotional impulsivity, and problematic gambling**Nick Kerswell -Georgia Dellosa**2. Does addressing the enduring financial harm and associated regrets build resilience in recovery from Gambling Disorder?**Jane Oakes**3. Addressing gambling harm in Queensland’s culturally and linguistically diverse communities**Hans Geffert, Sarah Hare** |
| **12.30 – 13.30 Lunch Room:**  |  |  |

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| **FRIDAY Afternoon 22nd NOVEMBER 2024** |
| **Room: 1 Chair Nigel Calver** | **Room 2 Chair Paul Delfabbro** | **Room: 3 Chair Vjorn Bradow / Sarah Hare (to open Zoom)** |
| **13.30 – 15.00 Concurrent Session 6A** **Topic for presentations:****Gambling harm and implications for prevention**1. Queensland Gambling Survey 2023: Key Insights**Jesse Fielder**2. Connecting Threads: The Impact of Gambling Harm on Families, the Intergenerational Toll and Power of Shared Hope in Healing**Tracy Roser**3. Tech for a safer bet: Queenslanders embracing technologies for harm minimisation**James Anderson** | **13.30 – 15.00 Concurrent Session 6B** **Topic for presentations:****Cryptocurrency and gambling**1. Blockchain and cryptocurrency and its relevance to the field of gambling studies**Paul Delfabbro**2. Crypto and Gambling: The Hidden Online Harm**Tara Brook, Maria Mawdsley and Helen Poynten**3. “Buy High, Sell Low”: A Qualitative Study of Cryptocurrency Traders Who Experience Harm**Benjamin Johnson** | **13.30 – 15.00 Concurrent Session 6C** **Topic for presentations:** **Special topics in gambling**1. Gambling - what’s luck got to do with it?**Mark Davies**2.Unravelling the cat cradle: Analysing EGM Gambling through a sociomaterial lens - The case of NSW community clubs.**Kate Roberts** 3. QuitGamble.com - An alternative approach to help for gambling addiction from Europe (Live Zoom)**Anders Enigma**  |
| **15.15 – 16.00 Concurrent Session 7A** **TBC** | **15.15 – 16.00. Concurrent Session 7B**How to run a Yarning Circle? How do we begin talking about gambling harm in Aboriginal Communities**Ashley Gordon** | **15.15 – 16.00 Concurrent Session 7C****Topic for presentations:** **Lived experience in gambling** The future of gambling regulation - UK leader in Lived Experience (Live Zoom)**Justyn Larcomb** |
| **1600 Closing conference drinks** |