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| **WEDNESDAY 20 NOVEMBER 2024** |
| **0900 – 1200 Registration** |
| **Breakout rooms 1, 2 and 3** |
| Pre-Conference Workshop 1 Gambling Assessment, Treatment, and Beyond  **Jane Oakes**  **Pre-Conference Workshop 2**  Preventing and Mitigating Gambling Harm in Venues: A Practical Approach  **Jay Robinson**  **Pre-Conference Focus Group Testing – University of Sydney**  **Discussion and feedback to inform the development of a digital tool to assist consumers in making informed decisions about their gambling**  **Sally Gainsbury (Dilushi Chandrakumar, Simone Rodda, Louise Thornton)** |
| **1215 – 1300 LUNCH** |
| **Main plenary room** |
| **Conference Opening: 1315-1500**  Opening Address Victoria Thompson - Deputy Director-General, Commissioner for Fair Trading, and Commissioner for Liquor and Gaming  Welcome to Country  **Plenary Session 1: Conference Opening**  How government, industry and help services can use Lived Experience to minimise gambling harm – How to develop Lived Experience programs  **Colin Edwards** |
| **1500 -1530 Afternoon Tea** |

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| **WEDNESDAY 20 NOVEMBER 2024** | | |
| **Room:1 Chair Leigh Barrett** | **Room:2 Chair Colin Edwards** | **Room:3 Chair Fong Ung** |
| **1530 – 1700 Concurrent Session 1A**  **Topic for presentations**  **Alternative interventions to gambling harm**  1. Integrated Approaches to Treating Gambling Disorders: Case Studies from Bali Calm Rehab  **Jane Oakes**  2.Complementary interventions for gambling harm - Exercise, diet and sleep as lifestyle interventions to improve health and wellbeing in people affected by gambling harm  **Sarah Hare**  3. Opening the Dialogue: A framework to understand how professionals talk about gambling with clients in healthcare and social assistance settings  **Sally Gainsbury** | **1530 – 1700 Concurrent Session 1B**  **Topic for presentations**  **Lived experience of gambling harm**  1. Recovery is an ongoing process of understanding myself”: Exploring the journey of recovering from gambling harm and identifying internal / external resources to maintain recovery  **Noemi Tari-Keresztes, Ms Noelene Armstrong**  2. When Gambling Harm Makes You Stronger.  **Otila Osborne**  **3.**“Gambling is a waste of money that you don't have in the first place”: understanding the lived experience of gambling among multicultural communities in the Northern Territory.  **Himanshu Gupta** | **1530 – 1700 Concurrent Session 1C**  **Topic for presentations**  **Multicultural approaches to gambling harm**  1.Japanese gamblers’ motivators and barriers to help-seeking  **Hanako Murase**  2. Let’s make access to gambling help a reality in every language and culture.  **Memoona Rafique, Enaam Oudih**  3. Strategy offering to reduce gambling harm that works well in a Chinese group in Adelaide  **Fong Ung** |
| **18:00 – 20:00 WELCOME COCKTAIL PARTY** | | |

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| **THURSDAY MORNING 21 NOVEMBER 2024** | | |
| **0800 – 1700 Registration** | | |
| **Plenary Session 2: Main plenary room**  **0900 – 1030 Keynote Address – How government, industry and help services can use collective action in the ‘global village’ - Judith Glynn** | | |
| **1030 – 1100 Morning Tea** | | |
| **Room:1 Chair Sarah Hare** | **Room:2 Chair Paul Delfabbro** | **Room:3 Chair Peter Ter Wearme** |
| **1100 – 1230 Concurrent Session 2A**  **Topic for presentations**  **Casinos - culture, risks and recent reforms**  1 & 2. Casino gambling reform session – Progress made by leading casinos in governance reforms  (60 minutes)  **Peter Ter Weeme and Jamie Wiebe**  1& 2. (cont’d)  **Peter Ter Weeme and Jamie Wiebe**  3. How an Enabling Culture Fuels Desired Safer Gambling Outcomes  **Peter Ter Weeme** | **1100 – 1230 Concurrent Session 2B**  **Topic for presentations**  **Low risk gambling products - key issues**  1.What does the evidence show about the risks associated with lottery products?  **Paul Delfabbro**  2. Managing the risk around lower harm products.  **Lee Langeveld**  3.Identifying optimal low-risk guidelines for online wagering in Australia  **Robert Heirene** | **1100 – 1230 Concurrent Session 2C**  **Topic for presentations**  **Treatment and early intervention of gambling harm**  1.Case Study Demonstration of the Potential Acceptability and Effectiveness of a Novel Telehealth Treatment for People Experiencing Gambling Harm  **Jane Oakes**  2.Chasing our Losses: The Introduction of an Interactive Voice Response (IVR) to Improve Gambling Helpline Answer Rates.  **Deb Bunting, Lea-Anne Meehan**  3. The Role of Stigma, Label Identification, and Problem Recognition on Problem Gambling Help-Seeking and Recovery Outcomes  **Tyler McGinlay** |
| **1230 – 1330 Lunch** | | |

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| **THURSDAY EARLY AFTERNOON 21st NOVEMBER 2024** | | | |
| **1330- 1500: Room: (Moderator:)** | | | |
| **Room: 1 Chair Aaron Kenney** | **Room: 2 Chair Rob Heirene** | **Room 3 Chair: Sally Gainsbury** | |
| **1330 – 1500 Concurrent Session 3A**  **Topic for presentations**  **Insights relating to cashless gambling**  1. Understanding Continuous Play: Who Plays Longer Sessions and Why Do They Take Fewer Breaks?  **Tracy Schrans**  2. Unlocking the Full Potential of Real-World Player Data for Regulatory Oversight  **Tracy Schrans**  **3.** What do people think about cashless gambling and who will likely use it? Insights from a large EGM venue  **Maggie Lockwood, Teejay Santos, Dr Dilushi Chandrakumar, Dr Robert Heirene, Prof Sally Gainsbury** | **1330 – 1500 Concurrent Session 3B**  **Topic for presentations**  **Key issues in gambling**  1. Why Losing Persists? Simplifying Unfair Game Design  **Adrian Ienna and Paul Thompson**  2&3. The Club chaplain model - Providing a safe space in clubs for individuals to share their concerns  **Vjorn Bradow and Andrew Zurcas** | | **1330 – 1500 Concurrent Session 3C**  **Topic for presentations**  **Policy options to prevent gambling harm**  1. Gambling loss limits and affordability checks – What are some options for Australia to prevent gambling harm?  **Sarah Hare**  2. Measuring gambling harm from an ISO 31000 perspective  **Leigh Barrett**  3. Fairfield City Council (NSW) – Gambling Harm Reduction Policy 2023  **Peter Hope** |
| **1500 – 1530 Afternoon Tea** | | | |

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| **THURSDAY LATE AFTERNOON 21st NOVEMBER 2024** | | |
| **Room: 1 Chair Vjorn Bradow** | **Room: 2 Chair Peter Hope** | **Room:3 Chair** **David McAnalen** |
| **1530 – 1700 Concurrent Session 4A**  **Topic for presentations:**  **Policy and regulatory considerations**  1&2 From Paper to Policy: Navigating the Challenges of Translating Research into Policy and Practice (60 Minutes)  **Monique Bielanowski, Sonja Bauer, Daniel Nipperess, Linda Woo**  1&2. Cont’d  3. When and How Should A Bookmaker Intervene? Examination of "Red Flag" Behaviours Under the Northern Territory Regulatory Framework  **Alexander Norrish** | **1530 – 1700 Concurrent Session 4B**  **Topic for presentations:**  **Financial impacts of gambling**  1.Make Decision, Keep Decision: Exploring the Intersection of Financial Well-Being, Decision-Making, and Gambling Behaviour in Regular Gamblers  **Gary Fahey**  2. Betting on the House: The Impact of Gambling on Homeownership in Australia  **Lisa Farrell**  3. They didn't Play, they shouldn't pay - Family harm from gambling is a problem we can solve  **Judith Glynn** | **1530 – 1700 Concurrent Session 4C**    **Topic for presentations:**  **Insights on gambler behaviour**  1. Identifying the prevalence of online gambling in Australia using Google trends  **Jasmina Ilicic and Stacey Brennan**  2. Shedding Light on Gambling: How Ambient Lighting Shapes Risk and Spending  **Jasmina Ilicic and Stacey Brennan**  3. Werther or Papageno effects arising from “suicide” themed search engine optimisation for online casinos  **James G. Phillips** |
| **1730 – 1830 ANNUAL GENERAL MEETING** | **Room: 3**  **Sign in table:** | |

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| **FRIDAY MORNING 22ND NOVEMBER** |

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| **0800 – 1100 Registration** | | |
| **Room:** | | |
| **Plenary Session 3: Michael Walker Memorial Lecture**  0900-0915  0915 – 1030 **Panel Discussion – 25 years since the first Australian Productivity Commission Report** | | |
| **1030 – 1100 Morning Tea** | | |
| **Room 1 Chair Sarah Hare** | **Room 2 Vjorn Bradow** | **Room 3 Chair Kate Roberts** |
| **1100 – 12.30 Concurrent Session 5A**  **Topic for presentations:**  **Legal and forensic issues relating to gambling**  1. Gambling experience within NSW correction centres: A 25-year justice health perspective - an opportunity for change  **Peter K Thompson**  2. Hedge your bets: Design, implementation, and evaluation of an online gambling harm reduction program for forensic populations  **Jami Albright-Tolman**  3. What happens when a gambler sues the Casino?  **Richard Brading** | **1100 – 12.30 Concurrent Session 5B**  **Topic for presentations:**  **Training and capacity building to respond to gambling harm**  1. Gambling Help – Helping industry  **Heather Talbott and David McAnalen**  2. Empowering the front line - A review of industry staff training requirements in South Australia  **Natasha Neame**  3. Club Safe and Gaming Care – A South Australian Initiative  **Peter Apostolopoulos and Adam Moore** | **1100 – 12.30 Concurrent Session 5C**  **Topic for presentations:**  **Key issues in the prevention and treatment of gambling harm**  1. Alcohol and other drug moderators of the relationship between negative emotional states, emotional impulsivity, and problematic gambling  **Nick Kerswell -Georgia Dellosa**  2. Does addressing the enduring financial harm and associated regrets build resilience in recovery from Gambling Disorder?  **Jane Oakes**  3. Addressing gambling harm in Queensland’s culturally and linguistically diverse communities  **Hans Geffert, Sarah Hare** |
| **12.30 – 13.30 Lunch Room:** |  |  |

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| **FRIDAY Afternoon 22nd NOVEMBER 2024** | | |
| **Room: 1 Chair Nigel Calver** | **Room 2 Chair Paul Delfabbro** | **Room: 3 Chair Vjorn Bradow / Sarah Hare  (to open Zoom)** |
| **13.30 – 15.00 Concurrent Session 6A**  **Topic for presentations:**  **Gambling harm and implications for prevention**  1. Queensland Gambling Survey 2023: Key Insights  **Jesse Fielder**  2. Connecting Threads: The Impact of Gambling Harm on Families, the Intergenerational Toll and Power of Shared Hope in Healing  **Tracy Roser**  3. Tech for a safer bet: Queenslanders embracing technologies for harm minimisation  **James Anderson** | **13.30 – 15.00 Concurrent Session 6B**  **Topic for presentations:**  **Cryptocurrency and gambling**  1. Blockchain and cryptocurrency and its relevance to the field of gambling studies  **Paul Delfabbro**  2. Crypto and Gambling: The Hidden Online Harm  **Tara Brook, Maria Mawdsley and Helen Poynten**  3. “Buy High, Sell Low”: A Qualitative Study of Cryptocurrency Traders Who Experience Harm  **Benjamin Johnson** | **13.30 – 15.00 Concurrent Session 6C**  **Topic for presentations:**  **Special topics in gambling**  1. Gambling - what’s luck got to do with it?  **Mark Davies**  2.Unravelling the cat cradle: Analysing EGM Gambling through a sociomaterial lens - The case of NSW community clubs.  **Kate Roberts**  3. QuitGamble.com - An alternative approach to help for gambling addiction from Europe  (Live Zoom)  **Anders Enigma** |
| **15.15 – 16.00 Concurrent Session 7A**  **TBC** | **15.15 – 16.00. Concurrent Session 7B**  How to run a Yarning Circle? How do we begin talking about gambling harm in Aboriginal Communities  **Ashley Gordon** | **15.15 – 16.00 Concurrent Session 7C**  **Topic for presentations:**  **Lived experience in gambling**  The future of gambling regulation -  UK leader in Lived Experience (Live Zoom) **Justyn Larcomb** |
| **1600 Closing conference drinks** | | |